

## **Total Complaints received in NCM in last Ten Years**

<b>Year</b>	<b>Complaints Received</b>
<b>09-10</b>	2268
<b>10-11</b>	2378
<b>11-12</b>	2439
<b>12-13</b>	2127
<b>13-14</b>	2638
<b>14-15</b>	1995
<b>15-16</b>	1974
<b>16-17</b>	1,647
<b>17-18</b>	1497
<b>18-19</b>	1,871