एफ सं. 34-4/2013-जी.एस.एस (कंप्यूटर नंबर 127983) राष्ट्रीय अल्पसंख्यक आयोग ब्लॉक-14, भूतल एवं प्रथम तल, सी.जी.ओ. कॉम्प्लेक्स, लोधी रोड, नई दिल्ली-110003

दिनांक 19.02.2025

निविदा स्चना

विषय:- राष्ट्रीय अल्पसंख्यक आयोग में टैक्सियों/कारों को किराये पर लेने के संबंध में ।

राष्ट्रीय अल्पसंख्यक आयोग के आधिकारिक उपयोग के लिए टैक्सी/कार (निर्मित : मारुति सियाज/अर्टिगा या समकक्ष) किराए पर लेने के लिए नई दिल्ली/दिल्ली में स्थित प्रतिष्ठित टूर और ट्रैवल्स एजेंसियों से शुरुआत में एक वर्ष की अविध के लिए बोलियां आमंत्रित की जाती हैं। जो फर्म/एजेंसी निम्नलिखित मानदंडों को पूरा करती है और अनुबंध-। में दिए गए नियमों और शर्तों को स्वीकार करती है, केवल वहीं फर्म/एजेंसी आवेदन कर सकती है।

- (i) फर्म को संबंधित प्राधिकारियों के साथ पंजीकृत होना चाहिए।
- (ii) फर्म का पिछले तीन वर्षों में प्रत्येक वर्ष का वार्षिक उत्पादन (टर्नओवर) 25 लाख से अधिक होना चाहिए।
- (iii) फर्म के पास फर्म के नाम पर पंजीकृत कम से कम 10 टैक्सियाँ/कारें होनी चाहिए।
- (iv) फर्म के पास दो या दो से अधिक सरकारी संगठन/पीएसयू आदि को टैक्सियाँ उपलब्ध कराने का तीन साल का अनुभव होना चाहिए।
- (v) फर्म को सियाज़/अर्टिगा के समकक्ष वाहन के विवरण का उल्लेख करना चाहिए।
- (vi) तकनीकी बोली के साथ डी.डी.ओ, राष्ट्रीय अल्पसंख्यक आयोग के नाम पर डिमांड ड्राफ्ट द्वारा 10,000/- (केवल दस हजार रुपये) की बयाना राशि जमा की जानी चाहिए।
- 2. इच्छुक फर्मों से अनुरोध है कि वे अपने प्रस्ताव/दरें दो बोली प्रणालियों यानी तकनीकी बोली (अनुलग्नक-II) और वित्तीय बोली (अनुलग्नक-III) के माध्यम से उसमें उल्लिखित आवश्यक दस्तावेजों के साथ प्रस्तुत करें। तकनीकी बोलियाँ पहले खोली जाएंगी और केवल तकनीकी रूप से योग्य बोलीदाताओं की वित्तीय बोलियाँ खोली जाएंगी।
- 3. केवल उन्हीं फर्मी की वित्तीय बोलियाँ खोली जाएंगी, जिनकी तकनीकी बोलियाँ राष्ट्रीय अल्पसंख्यक आयोग की निविदा खोलने वाली समिति द्वारा सही पाई जाएंगी।

(राजीव मोहन) अवर सचिव

F. No. 34-4/2013-GSS (Computer No.127983) NATIONAL COMNMISSION FOR MINORITIES Block -14th, Ground & 1st Floor, C.G.O. Complex, Lodhi Road, New Delhi-110003

Dated 19.02.2025

NOTICE INVITING TENDER

Sub: - Hiring of taxis/cars in the National Commission for Minorities

Bids are invited from reputed Tours and Travels Agencies located in New Delhi/Delhi, for hiring taxis/cars (make: Maruti Ciaz/Ertiga or equivalent) for the official use of the National Commission for Minorities initially for a period of one year. The firm/agency which fulfills the following criteria and accepts the Terms & Conditions as given at Annexure-I may only apply.

(i) The firm should be registered with relevant authorities.

(ii) The firm should have annual turnover of more than 25 lakhs for each of the last three years.

(iii) The firms should have at least 10 Nos. of Taxis/cars registered in the name of the firm.

(iv) The firm should have three years experience of providing taxis to two or more Govt. organizations/PSU etc.

(v) The firm should mention the details of vehicle equivalent to Ciaz/Ertiga.

- (vi) Earnest Money Deposit of Rs. 10,000/- (Rupees Ten thousand only) by Demand Draft addressed to DDO, National Commission for Minorities should be given along with the Technical bid.
- 2. Interested firms are hereby requested to furnish their proposals/rates through two bid systems i.e. Technical Bid (Annexure –II) and Financial Bid (Annexure-III) along with necessary documents mentioned therein. Technical bids will be opened first and only financial bids of technically qualified bidder/s will be opened.

3. Financial bids of only those firms will be opened, whose technical bids are found in order by the tender opening committee of National Commission for Minorities.

(Rajeev Mohan) Under Secretary

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राजीव मोहन /RAJEEV MOHAN अवर सचिव/Under Secretary राष्ट्रीय अल्पसंख्यक आयोग National Commission for Minorities भारत सरकार/Government of India 14, सीजीओ काम्पलेक्स, लोधी रोड, नई दिल्ली–110003 14, CGO Complex, Lodhi Road, New Delhi-110003

TERMS & CONDITIONS

1. The rates should be quoted in the prescribed format at Annexure-III.

2. The cars to be supplied should be registered in the name of the firm/owner/partner.

3. The car to be provided should be in very good condition and should not be of earlier than 2019 model. The car should have not run more than 30,000 KM on the date of hiring and should be fitted with proper upholstery and accessories etc.

4. The contract would be for one year initially or till further orders whichever is earlier, and it is extendable from time to time based on satisfactory performance, without any

revision of rates, if agreeable to both.

5. The firm should have at least 3 years of experience in the tours and travel business in providing vehicles /taxis to the Government/PSU Sector and should own at least 10 vehicle of make Maruti Ciaz/Ertiga or equivalent. Copy of work orders in respect of their existing contract with Govt./PSU Sector may be enclosed.

6. Distance of the garage of the firm should not be more than 15 KMs from CGO

Complex.

- 7. The Drivers of the vehicles provided must follow traffic rules and other regulations prescribed by the Govt. from time to time. Drivers should be conversant with all important places in Delhi and NCR.
- 8. As these vehicles are to be used by the Senior Officers of the NCM, the firm should ensure that the driver being provided must possess valid driving license with three years experience. The drivers should be in uniform/well-mannered and courteous and should always carry a mobile phone with them, as it will enable the officer to contact the driver at any time. He should carry all the necessary documents of the vehicle (Registration Certificate, Insurance Papers, PUC certificate etc.) with him.

9. The Vehicle must be made available at any given time and day as desired by the

Officer with whom the vehicle is attached.

10. The vehicle should report to the place of the requirement as per directions of the Authority. There will be no dead mileage. The Kilometer age for the purpose of 'Vehicle run' and 'hours of duty' shall be reckoned from the point of reporting for duty and to the point at which vehicle is released. No mileage will be allowed to drivers for lunch/breakfast or for drawl of petrol/CNG etc.

11. The vehicle should be insured comprehensively and should have necessary valid permits from the Transport Department / Authority.

- 12. All liabilities, arising out of any legal dispute, accidents, breakdown etc. shall be borne/paid by the firm.
- 13. The transporter should provide a landline /mobile number on which he or his representatives can be contacted any time (24x7 Hrs).

14. The approved rates will not be enhanced during the currency of the contract.

15. The successful bidder will also be required to submit within five days copies of the Registration certificate/Insurance Papers, PUC, permits etc. for the cars proposed to be given to this Authority.

16. The antecedents of drivers to be deployed should be properly verified and their details (name, address, telephone nos. etc.) will have to be provided to this office. In case of change of driver, prior intimation will be required to be given to this Authority and the user.

> राजीव मोहन/RAJEEV MOHAN अवर सचिव/Under Secretary राष्ट्रीय अल्पसंख्यक आयोग National Commission for Minorities भारत सरकार/Government of India

14, सीजीओ काम्पलेक्स, लोधी रोड, नई दिल्ली-110003 14, CGO Complex, Lodhi Road, New Delhi-110003 17. Firm should be in position to provide stand by Cars within half an hour of reporting any break down to the contractor telephonically. All expenses are to be borne by the firm, in case of breakdown of a vehicle supplied. A penalty of Rs. 700/- per car per day shall be imposed if the transporter fails to provide car on any particular day.

18. There will be no guarantee on the part of this Authority for use of the Car for certain

minimum mileage in case it is hired on daily basis.

19. The transporter must have all the requisite clearance certificate etc. from the concerned Govt. agencies as per rules.

20. For each and every vehicle, the driver is required to maintain a log-book i.e. details of various journeys performed during the day since morning till last duty.

21. No advance payment, in any case, would be made to the firm.

22. A certificate to be produced by the transporter from the competent authority to certify proper status/functioning of the 'Kilometer'.

23. The rates should be quoted inclusive of all expenses such as POL, Taxes, Fuel, maintenance, repair and servicing etc.

24. GST as applicable will be paid on billing.

- 25. The Taxis/car to be supplied should be in very good working conditions and well maintained during the contract period. The vehicle to be supplied should be excellent mechanically as well as physically i.e. outer body/upholstery etc. should be decent looking.
- 26. The firms should be in a position to supply taxis/cars on short notice as and when needed. The firm would also be required to provide additional taxis/cars at the quoted rates on demand.
- 27. The owner/senior representative of the firm should be available round the clock on direct telephone (office as well as residence) so as to respond to the call for vehicle in emergent cases. The mobile number should also be given.

28. All the charges towards repairs/servicing, salary of the driver, petrol expenses and any other incidental expenses on operation and maintenance of the hired car would be

borne by the firm.

29. In case of dispute of any kind and in any respect whatsoever the decision of HOD, NCM shall be final and binding. Any relaxation in terms and conditions in the tender notice will be at sole discretion of NCM.

30. The car with the driver should be placed at the disposal of NCM as and when required. NCM would be free to use the hired car in any manner for carrying officials, materials etc. as per its requirements and the firm will not have any objection to it.

31. No compromise will be made by this Authority towards punctuality, cleanliness, obedience, promptness, behavior etc. if the Tenderer, at any point of time during official duty, fails to perform duties, as directed by this Authority. The EMD will be forfeited and contract will be cancelled forthwith without any notice by the Competent Authority.

32. The Department will not be responsible for any challan, loss, damage, or accident to

the vehicle or to any other vehicle or injury.

33. In case of any compelling circumstance, the contract may be discontinued at any point of time by mutually agreed way by giving 30 days advance notice.

34. The firm must attach satisfactory performance certificate from the Govt. Ministries/Departments/PSU/Corporate, where the transport services are being provided at present.

35. In case of break-down of the vehicle or non-availability or driver, the firm must provide replacement immediately at its own cost.

> राजीव मोहन / RAJEEV MOHAN अवर सचिव/Under Secretary राष्ट्रीय अल्पसंख्यक आयोग National Commission for Minorities भारत सरकार/Government of India 14. सीजीओ काम्पलेक्स, लोधी रोड, नई दिल्ली-110003 14, CGO Complex, Lodhi Road, New Delhi-110003

- 36. L1 firm will be decided on sum total of service, material, applicable taxes and duties (including exemption sought/granted). The L1 will be determined on total cost basis. In case L1 doesn't supply the requisite quality of vehicle, NCM has the right to place order on L2, L3 and so on as per the balance required quantity at L1 rates. In case L1 firm does not supply the requisite quantity of vehicles, NCM has right to place order on market as per the balance required quantity at L1 rates and the excess payment would be recovered from the L1 firm.
- 37. The Bid has to be accompanied by an Earnest Money Deposit of Rs. 10,000/- in the form of Demand Draft in favour of "DDO, NCM" Payable at Delhi. The security is refundable without any interest or termination of the contract after deducting any penalty/any liability of any kind imposed by NCM on account of unsatisfactory services.
- 38. If the contractor after submission of bid and due acceptance of the same i.e. after the award of contract, fails to abide by the terms and conditions of these tender documents, or fails to complete his contract period or at any time repudiates the contract, the NCM will have the right to forfeit the performance security, if deposited by the bidder.
- 39. The NCM reserves the right to terminate the contract without assigning any reason by giving the contractor one calendar month notice of its intention to do so.
- 40. The payment will be made on monthly basis on submission of pre-receipted bill(s) duly supported by duly slip(s), log sheet(s) duly signed by the concerned officer or his PS/PA.
- 41. Financial Bid of the firms who qualify in the Technical Bid will be opened in the presence of available bidders/their representative.
- 42. Bids incomplete in any respect shall be liable to be rejected.
- 43. Performance Guarantee Bond (PGB) of 5% of tender value through Demand Draft of any scheduled bank drawn in favour of DDO, National Commission for Minorities, New Delhi must be deposited within 07 days from the issue of the order by the firm to whom tender is awarded.

Bid received through other mode of correspondence will not be entertained. Bids received without EMD (Earned Money Deposit) will not be considered.

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Check List for technical Bid

Sl. No.		
1.	Name & Address of Firm/Company/agency	
2.	Telephone No. Landline/Mobile	
3.	Year of Registration/Incorporation	
4.	Service Tax Code No. and PAN No.	
5.	Number of employees as on 31.12.2024	
6.	Annual turnover of the firm for 2021-22, 2022-23, 2023-24 year wise.	
7.	No. of years of experience in providing taxi to Govt. Sector/PSUs	
8.	Name and address of Ministries/Departments and other organizations where firm has provided vehicle on regular/monthly basis during last 3 years.	
9.	Total Number of registered Taxis/Cars of the agency	
10.	Whether EMD Rs. 10,000/- enclosed in the form of Demand Draft	
11.	Whether all documents as listed below have been enclosed	

Certified that all terms and conditions of the NCM are acceptable to us. We are not in any litigation that may affect or compromise delivery of the services as required under this tender. We are not blacklisted by any Central/State Government/Public Sector.

Enclosures:-

- Certificate of registration/incorporation (i)
- (ii) Copy of PAN
- Copy of Service Tax Code (iii)
- Certificate regarding annual turnover during 2021-22, 2022-23, 2023-24 signed by (iv) the auditor/Chartered accountant
- Copy of RCs of 10 Taxi/cars of the bidder (v)
- Work order and satisfactory performance certificate of having 3 years experience (vi) of providing taxi to Govt. organizations/Ministries/Department/PSUs
- EMD of Rs. 10,000/-(vii)

(Signature of the Authorized person) Name & Designation Business Address with seal

Place: Date:

> राजीव मोहन / RAJEEV MOHAN अवर सचिव/Under Secretary

राष्ट्रीय अल्पसंख्यक आयोग National Commission for Minorities শাবে মুক্লে /Government of India 14, सीजीओ काम्पलेक्स, लोघी रोड, नई दिल्ली-110003

14, CGO Complex, Lodhi Road, New Delhi-110003

(i) Rates for vehicles on monthly basis

S. No.	Particulars	Make of AC Vehicles			
	2400 KM and 300 hours of duty per month	Dzire or equivalent	Ertiga or equivalent		
2	Charges for extra KM on duty beyond 2400				
3	Charges for extra hours of duty beyond 300 hours				

(ii) Rates for vehicles for daily need basis

S.	Particulars	Make of AC Vehicles			
No.		Ciaz	Ertiga	Innova Crysta	Dzire
1	Rates for 80 Km and 10 hours of duty			- Jour	
2	Rates for 40 Km and 5 hours of duty				
3	Charges for extra KM of duty beyond 80 KM and 40 KM				
4	Charges for extra hours of duty beyond 10 hours and 5 hours				

I/we accept the terms and conditions stipulated in your above quoted tender enquiry and agree to abide by the same.

Yours faithfully,

(Signature of the renderer with date and seal)

Name of taxi stand /firm address and Office stamp/seal with telephone Number

> राजीव मोहन /RAJEEV MOHAN अवर सूचिव/Under Secretary

राष्ट्रीय अल्पसंख्यक आयोग National Commission for Minorities भारत सरकार/Government of India 14, सीजीओ काम्पलेक्स, लोधी रोड, नई दिल्ली–110003 14, CGO Complex, Lodhi Road, New Delhi-110003

CHECK LIST FOR TECHNICAL PARAMETERS

S. No.	Documents to be submitted	Yes	No	Pages Nos.	Remarks
1	Whether Annual turnover of the firm for last three financial years attached			1100.	
2	Copy of the details of the past experience of providing services in the same filed in the Govt. Ministries/Departments/PSUs, with contact persons and their telephone numbers.				
3	Details of two running contract in Govt. Department /PSUs.				
4	Satisfactory performance certificate from all the Govt. PSU, where the transport service are being provided at present.				
5	Copies of certificates of Incorporation of firm, PAN no. and Services Tax registration				
6	Total Number of Taxis/cars registered with the agency (with copies of RCs)				
7	Whether EMD of Rs. 10,000/- in the form of Demand Draft attached				

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राजीय मोहन/RAJEEV MOHAN अवर सचिव/Under Secretary राष्ट्रीय अल्पसंख्यक आयोग National Commission for Minorities भारत सरकार/Government of India 14, सीजीओ काम्पलेक्स, लोधी रोड, नई दिल्ली-110003 14, CGO Complex, Lodhi Road, New Delhi-110003